



CENTRAL HEALTH



Press Release
March 20, 2020

Ted Burton
VP of Communications, Central Health
Mobile: 512-797-8200
Ted.Burton@centralhealth.net

MonicaSaavedra
Director of Marketing and Community Relations, CommUnityCare
Mobile: 512-825-3373

Central Health-funded CommUnityCare Announces Clinic and Service Changes in Response to COVID-19 Pandemic

(Austin) – To better serve and protect both patients and health care workers during the COVID-19 outbreak, Central Health-funded CommUnityCare Health Centers is consolidating services by temporarily closing some smaller, single-provider clinics.

Effective Monday, March 23, 2020, health care services at the following clinics will be suspended indefinitely:

- Austin OB Manor-1408 Shadowglen, Hwy 290, Ste. 302, Manor, TX
- Austin OB Riverside-2410 E Riverside Dr., Ste. G-2, Austin, TX
- Carousel Pediatrics May's Crossing-1201 S. IH-35, Ste 303, Round Rock, TX
- Del Valle Health Center-3518-A FM 973, Del Valle, TX
- Dove Springs Integral Care-5015 South IH-35, Austin, TX
- Hornsby Bend Health Center-1412 Hunters Bend Road, Austin, TX
- Manor Health Center-600 W Carrie Manor St, Manor, TX

Additionally, medical staff with CommUnityCare's mobile unit, which provides services in Colony Park and Creedmoor, have been re-assigned to other locations as part of the COVID-19 response. For a list of CommUnityCare clinics and hours of operation, visit CommUnityCare, or call 512-978-9015.

"We must conserve personal protective equipment (PPE) needed to protect the health of patients and staff," CommUnityCare President & CEO Jaeson Fournier said. "The most effective way to do this is to concentrate services at our larger clinics and temporarily close some of our smaller locations. At the same time, we are shifting many of our patient interactions to the telephone, meaning people can access health care from their mobile device."

-more-

CommUnityCare is sending text messages to all patients who have appointments scheduled at the affected sites within the next three weeks, in addition to posting signs on doors. Medical staff is also calling patients to schedule visits by phone when appropriate. CommUnityCare is asking patients to call 512-978-9015 to confirm every appointment in advance, before coming to a clinic.

Pharmacy

Patients are encouraged to have at least a 30-day supply of medications. If they have questions about their prescriptions they should call 512-978-8139.

Dental Operations

CommUnityCare is suspending indefinitely preventative and elective dental procedures at its Ben White Dental Clinic effective March 19, 2020. North Central, Central Health Southeast Health and Wellness, South Austin Health Centers will remain open for acute dental services.

“Again, we are cautioning people who suspect they may have COVID-19 symptoms, or believe they need a test for the virus, not to go to an area emergency room or clinic. Instead, they should call CommUnityCare’s COVID Hotline 512-978-8775 for a screening,” said Fournier

###

About CommUnityCare Health Centers

CommUnityCare’s vision is to improve the health of the community by increasing access to the best care possible. Today, CommUnityCare provides services at 25 locations in Travis County. Each year, its health centers provide approximately 360,000 medical and dental patient appointments representing more than 98,000 individual patients.

About Central Health

Central Health is the local healthcare district that connects one in seven Travis County residents with low income to quality health care. We work with a network of partners to eliminate health disparities and reach our vision of Travis County becoming a model healthy community.